



Our family taking care of yours

CODE OF CONDUCT

FOR STAFF · RESIDENTS · FAMILIES · VISITORS

Oriol Health Care is a place of care, compassion and respect.

Everyone in our community deserves to feel safe, valued and supported.

We all play a part in creating a positive experience for our residents, patients, families, visitors and team members.



RESPECTFUL BEHAVIOR IS REQUIRED

We do not tolerate: threats, harassment, offensive language, disruption of care, or possession of weapons or unsafe items.



WE ASK EVERYONE TO:

Treat others with kindness, dignity, and respect.
Help maintain a calm, healing environment.
Communicate thoughtfully and respectfully.



WE ARE PARTNERS IN CARE

We work together to create a positive, respectful experience for everyone—residents, patients, families, visitors, and our team.



YOUR WORDS. YOUR ACTIONS. YOUR IMPACT.

Every interaction helps create a safe, respectful, and caring environment.
Together, we shape the experience we share.



If you have concerns, please speak with a member of our team.
Oriol Health Care reserves the right to take appropriate action to maintain a safe environment for all.



Our family taking care of yours

Thank you for helping us create a safe, respectful, and caring environment.